Communique

Ref: Email Alerts

The e-Procurement System (e-PS) regularly sends event-based alerts to its users (e.g. at the publishing of an Invitation for Bid or Closing of Bids). These alerts are automatically generated by the system and are accessible by the users through the e-PS dashboard (bottom right quadrant) as shown below.

A copy of each generated alert is also sent from eproc@govmu.org to the user’s registered email address.

All users of the e-PS are hereby informed that we are currently experiencing a technical issue with the sending of these email alerts; not all email alerts are being sent on user’s registered email address. We are currently striving to resolve this issue on priority and we will update users accordingly.

In the meantime, we request all users to login into their e-PS account frequently and verify if they have received any alerts for the events executed on the system.

You may contact the e-Procurement Help Desk via telephone (+230 201-1530) or eprocdesk@govmu.org for any further information or assistance on this matter.

e-Procurement Help Desk

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